

# Prom Limousine Contract

Whidbey Limousines operated by  
 Whidbey SeaTac Shuttle & Charter  
 Toll Free: 877.679.4003  
 Fax: 360.632.8894  
 www.seatacshuttle.com

Please complete, sign and fax both pages to 360.323.8894

Today's Date	Occasion <b>PROM</b>	Pickup Time	Pickup Date
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Student's First & Last Name	Cell Phone	1 <sup>st</sup> Pickup
Parent's First & Last Name	Cell Phone	2 <sup>nd</sup> Stop
Address		3 <sup>rd</sup> Stop
City State Zip		Prom Location
Name of School	Email Address	After Prom Location

Payment:		Cash	Credit Card	Check	Money Order
Credit Card Type	Credit Card Number	Expiration	Sec Code (last 3 digits from signature strip)		
Cardholder's Name	Billing Address	City, State, Zip			

More Pickup, drop off info and instructions:

How did you hear about us? \_\_\_\_\_



Limousine Price	\$ _____
Extra Charges (tolls, parking, ferry)	\$ _____
20% Service Charge	\$ _____
Total	\$ _____
Deposit (non-refundable)	\$ _____
Balance	\$ _____

## TERMS & CONDITIONS

WHIDBEY LIMOUSINE will strictly enforce State and Federal Laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal (21) drinking age. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeurs' knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore no person will bring contraband aboard vehicles that are owned or operated by WHIDBEY LIMOUSINE. Person(s) under the age of 21 is/are prohibited from consuming any type of alcoholic beverages. Most bags get checked before students get into the vehicle. Driver has every right to search the bags you are bringing to the vehicle for illegal substances at any time. If the driver finds any illegal substances, he has every right to terminate the contract at that moment without any discounts or refunds. Passengers must have full respect and attention to the driver. If the driver feels that he has been disrespected, he has the right to terminate the contract on the spot. No sexual activities are allowed onboard our vehicles. WHIDBEY LIMOUSINE will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. WHIDBEY LIMOUSINE will not be responsible for any belongings left while the client is in or out of the vehicle. Partition will not be closed during the prom season. All partition controls are disconnected. The purchaser on the front of this contract is responsible for his or her guests. Upon determination that any of the above policies were violated, WHIDBEY LIMOUSINE may terminate service to the client and shall be deemed to have fulfilled its contractual obligations to the client under the agreement.

### **AT THE CHAUFFEUR'S DESCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR.**

- (1) \$ 700.00 per damaged seat, \$ 500.00 per damaged carpet, \$ 750.00 per damaged mirror
- (2) \$ 150.00 minimum for extensive cleanup (spills, etc.), \$50 for a gum in the carpet clean up
- (3) \$ 250.00 shampoo and disinfecting (due to sickness interior), \$ 150.00 detailing and wax (due to sickness-exterior)
- (4) \$ 500.00 minimum for each burn hole, rip or tear to upholstery
- (5) \$ 500.00 minimum for each act of vandalism
- (6) \$ 3000.00 opening a Car Door into another Vehicle or Stationary Object
- (7) Triple charge of above listed amounts for all removed / stolen items from vehicle
- (8) Downtime subject to loss of revenue, per each hour lost as stated in contract WHIDBEY LIMOUSINE recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged articles.

WHIDBEY LIMOUSINE reserves the right to terminate this or any other contract for noncompliance of the above requests, especially if renters do not follow chauffeurs requests in order to obey the rules in this contract. No smoking or food is allowed in our vehicles. Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason, if any cancellation occurs from renter's side. The open balance must be paid in full by 1 week before the prom date. If the balance is not paid 7 days before the event, the contract MAY be canceled for NON PAYMENT and will keep all the money that has already been paid (no refunds). If you book a limo within less than 30 days prior to event date – you are responsible to pay in FULL at the time of the booking. The renter authorizes the immediate 50% deposit + taxes & the final payment.

WHIDBEY LIMOUSINE allows up to 3 pickups / 3 drop offs (excluding a stop for a prom and after prom). Any additional stops - \$25 per stop. If you wish to have UNLIMITED stops – there is an extra \$100 charge – please ask the representative. All prom hourly packages are Garage - to - Garage based unless otherwise indicated on this contract. Vehicle leaves from the garage at the beginning of the hourly package and it has to be back to the garage at the end of the hourly package. Vehicle stays at the prom location while students are at the prom (there is no riding around for students, not even to the store, etc.). After the prom, vehicle can make 1 stop for the party before it starts making drop offs (3 maximum). Remember – more stops you do – more time you waste. Vehicles do NOT “drive around”. Each vehicle needs a destination. There is no breaking apart of the group for the After-Prom Party. Vehicle stays where the majority of the group got off for the stop.

As with all contracts, the rental contract between the mentioned person as renter and WHIDBEY LIMOUSINE is made with the information and the terms given to us. Contracted price is set for contracted pickups, addresses, time and number of passengers. As indicated in the contract, any extra unaccounted passengers traveling in the vehicle are subject to extra charge or denial on getting onboard. All of the given information from the renter is binding and cannot be changed without WHIDBEY LIMOUSINE acceptance. If the contract is cancelled after it is signed, WHIDBEY LIMOUSINE is still authorized to collect the remaining balance in full, if the car was not re-rented again on the cancelled date for the same or higher amount. The credit card holder gives authorization to use the credit card information. If the purchaser doesn't pay the full amount of the balance WHIDBEY LIMOUSINE will not start the job. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements. WHIDBEY LIMOUSINE rates are billed, including, applicable fees / taxes and a 20% service charge. If you choose to provide an additional cash gratuity; it is at your sole discretion, and is only in addition to the 20% already paid. You will not receive a full or partial refund for the 20% Gratuity by providing a cash tip to the Chauffeur.

WHIDBEY LIMOUSINE cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if WHIDBEY LIMOUSINE can accommodate other clients that may have booked with WHIDBEY LIMOUSINE prior to, or after, the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking etc. The purchaser authorizes WHIDBEY LIMOUSINE to charge any additional charges after they have rendered services to the purchaser's credit card as supplemental charge. A 20% service charge will be added to your total. Customer agrees to have WHIDBEY LIMOUSINE get an authorization for the above credit card and amount, for the event stated above. If the card is declined, we have a legal right to go and collect money in court.

Once the contract is signed, it cannot be cancelled. If you decide to not use our services, all deposits are forfeited. Cancellations made within 1 month prior to service date will not be responsible for the remaining balance – you just forfeit the deposit. Any contracts canceled within less than 1 month prior to the service date will be responsible for the full amount of the balance due. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 12 hours after the completion of the job to file a complaint in writing. The purchaser will be contacted within a week of the complaint to settle the matter. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents, storms and any other acts of god, including, but not limited to traffic congestion, road closures, accidents, flight delays, weather delays, road closures etc., we will use our best efforts to notify the customer of these conditions and resulting delays or changes. WHIDBEY LIMOUSINE reserves the right to terminate any reservation without refund, if the operator or the Dispatcher on duty feels that the Renter and /or Party of the Renter is putting the operator or the mode of transportation or the Renter/and/or Party of the Renter in danger of injury. Or, if the Renter and/or Party of the Renter are in the possession of any illegal material and/or substance, this service will be canceled without refund. This is without exception. In case of non-payment or any disputes of charges, I Agree and fully authorize the charges to be put on my credit card provided above. If the card is declined WHIDBEY LIMOUSINE has every right to sue me in court. I understand these terms and conditions and fully agree to them by signing below.

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Parent's Signature

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Parent's Full Name – PRINT / Contact Phone Number

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Date